

NEIGHBORHOOD CLEARING PROGRAM

Frequently asked questions

- **My car won't run – do I have to move it?**
To clear the snow from the street, vehicles must be removed from the right-of-way. If a vehicle is not moved prior to the city reaching the area, it will be towed at the owners' expense plus processing and storage cost.
- **I've cleared the snow to the curb in front of my property, do I still have to move my vehicle?**
Yes, the snow clearing effort is comprehensive, so though the clearing of snow to the right-of-way at your address may be minimal, the right-of-way is needed for all snow storage.
- **It's an even numbered day-does that mean I have to park on the even side of the street?**
The clearing of streets were structured to the availability of staff, equipment, and the amount of geographical area which could be served by staff. The two day clearing schedule is not intentionally linked to the numbered day of the week. Future programs will consider this. For the January 2010 program, there are two 2 day groups per week, in each area there is no parking on the odd side of the street on the first day for 24 hours (7 AM to 7 AM) and no parking on the even side the second day.
- **The clearing operation knocked down a Street/Parking/Stop sign. How do I get it back up?**
Call Field Services @279-6886 and report the type and location of the sign.

- **I've run out of room on my property for snow storage, what can I do with it?**

The Field Services yard is open as a residential snow dump. Hours are 7:00 a.m. to 7:00 p.m. Call 279-6886 or 898-4635 for an appointment to dump residential snow.

- **My car has been towed. Where is it at and how do I get it back?**

Meier Towing has the city towing contract. They can be reached at 712-258-0609.

- **Has a snow emergency been declared?**

On January 11, per the City Code, a Snow Emergency was declared. The priority 1, 2, and 3 were open and passable, but with the significant amount of snow and the need to have vehicles off of the streets to clear the snow to the right of way, the City enacted the Snow Emergency Provision.

- **There are no parking signs on one side of the street, can I park on that side when clearing operations restrict parking on the opposite side?**

Yes, parking restrictions will be waived except for corner restrictions.

- **Do I set my garbage out at the edge of the street when parking is restricted on my side?**

Yes, garbage will be picked up during the clearing events. Residents are encouraged to bring their storage containers in as soon as they are emptied so they are not caught in the cleared snow.

- **What is the City doing to improve sight issues at intersections?**

When the clearing effort is complete, City Crews will work on improving sight triangles at the intersections.

- **Why are there still City workers in my neighborhood after you have cleared the street?**

Additional City Crews are following behind the clearing equipment a couple of days later to clear out the catch basins for storm water and digging out around hydrants.

- **Why is it important not to blow my snow into the street?**

Pushing or blowing snow into the street creates additional work for the clearing effort and delays getting to more neighborhoods. With this large amount of snow, any snow put in the street will likely end up in your or your neighbor's driveway through the clearing efforts. Clearing to the right of way will allow for the snow storage until it melts.

- **My side of the street has been cleared, can I park back over on my side?**

With the large amount of snow, residents are encouraged to keep their vehicle on the side of street that parking is allowed for the full 24 hour period. Though City crews may have made an initial pass, additional clearing may be needed. Adhering to the full 24 hours allows additional work to be done without requests to move vehicles or towing.