

Sioux City Police Department
FY2007
ANNUAL REPORT





Dear Citizens of Sioux City,

The Sioux City Police Department is celebrating its 150th anniversary this year. To commemorate this century and a half of progress, we have created a new badge which is unique to our city. Sgt. Rex Mueller designed the badge which reflects former symbols which the Department used over the years. The five-pointed star was the first style used. We intend to place a painted version on our patrol cars in the near future.

During FY 2007, citizens of Sioux City continue to experience a drop in the serious crime rate. This success is due primarily to the practice of Community Team Policing which is now an institution in the Department. Customer service, problem solving, and quality of life are primary issues in our policing practice. Along with being responsible for a safe community, the Sioux City Police Department is now a participant in promoting the general welfare of our population.

The Department has chosen a new patrol car video camera system. The *VisionHawk* system provides greater coverage and better imaging of traffic stops and other situations. The new cameras create a greater margin of safety both for officers and citizens alike. The planned installing of the *VisionHawk* system again places the Sioux City Police Department as a leader in policing technologies in Iowa.

The Citizens Academy and the Youth Academy are direct outreaches for the Department. We also enjoy continual support from our Volunteers in Police Service program. Our fall chili supper and program has become an anticipated event and now part of our schedule along with the Volunteers Banquet in the spring.

The Department still faces funding challenges for its National Training Center. We continue to appeal to our congressional delegation for the necessary funds to keep the Center operational. We anticipate further funding, but we are not sure of any amount.

Our officers and civilians continue to use best practices to carry out our vision to make Sioux City an ever safer community. As a leading agency in Iowa, our goal is to bring the most modern policing concepts and technology to Sioux City.

Sincerely,

~Joseph C. Frisbie
Chief of Police

MISSION

It is the Mission of the Sioux City Police Department to Work in Partnership with the Community, to Provide for Public Safety, to Promote Community Service, and to Enhance the Quality of Life while Maintaining Respect for Individual Rights and Human Dignity.

In Pursuit of this Mission, the Sioux City Police Department Upholds and Promotes the Values of Partnership, Respect, Integrity, Dedication, and Empowerment.



C.A.L.E.A.

The Sioux City Police Department is a member of the Commissions on the Accreditation for Law Enforcement Agencies. All sections of the agency are subject to inspection by C.A.L.E.A. assessors every three (3) years. These assessors require the

Department maintains C.A.L.E.A. standards in all areas.

PLANNING

The Sioux City Police Department began a series of long term strategy meetings in 1999. These strategic planning sessions are critical for the Department to fulfill its mission. During the first year of these meetings, members identified and focused on four (4) areas they completed by 2005. These areas were:

- Improve communications within the Department and with the Community
- Build Partnerships within the Department and with the Community
- Encourage Professionalism to Achieve Its Vision
- Identify and Develop Occupational Priorities

Department Objectives for 2005

Officers and Civilians met together to identify the practices that would accomplish its vision. It is what they wanted the Department to look like and function in 2005.

- Enhanced Multicultural-Participation
- Developed True Cooperative Community Partnerships That Deliver Quality Customer Service

- Made a Department-Wide Commitment to Community Policing
- Improved Staff and Personnel Issues
- To Employed User-Friendly Technology
- To Targeted Specific Problems and Concerns

Implementation of the 2005 Objectives

The Sioux City Police Department completed its 2005 objectives within four (4) years. By 2005, the Department created eight (8) new programs to fulfill the plan it set out for itself in 1999. Members made their plan concrete in the following ways:

1. They Entered into a Partnership with the Sioux City Community Schools in a “Safe Schools Initiative.”
2. They Created an Email System for all Officers and Staff.
3. They Created a Department Website.
4. They Formed a Youth Academy.
5. They Held Town Meetings in Each District.
6. They Developed Directed Traffic Control.
7. They Improved Training Practices.
8. They Created Community Team Policing.

All of these programs were ongoing through FY2007.

Vision for 2006

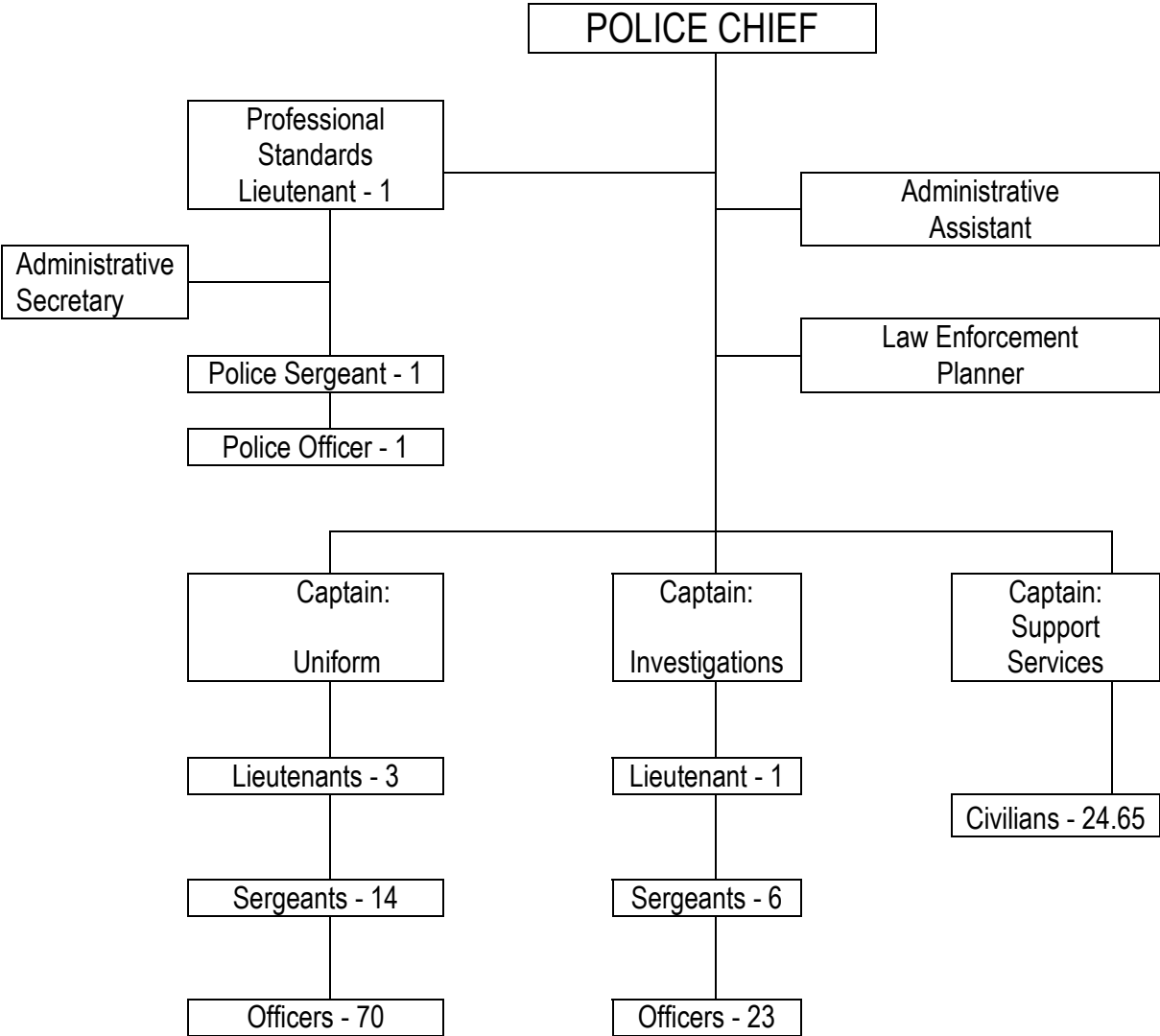
The 2005 goals were met a full two (2) years in advance of the targeted date. The Department then met quarterly to create a new series of goals by using the same strategic model. They maintained the attitude and philosophy that *any idea that supports the strategies and moves the Department toward its vision is open for consideration.*

In furthering its vision the Department decided:

- To Demonstrate Operational Excellence
- To Maintain Cultural Partnerships
- To Acquire Better Technology
- To Develop Sufficiently Staffed Positions
- To Provide Progressive and Professional Training
- To Improve Partnerships—Both External and Internal
- To Equip Officers Better

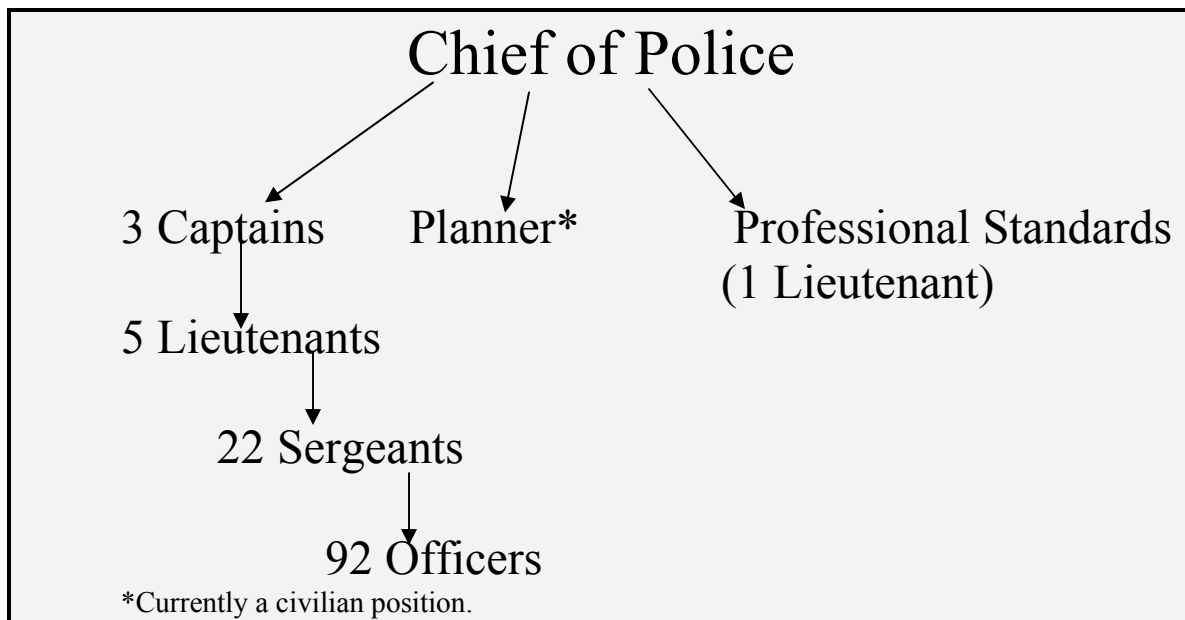
STOUX CITY POLICE DEPARTMENT

ORGANIZATIONAL STRUCTURE



ORGANIZATIONAL STRUCTURE

The Sioux City Police Department is organized into an Administrative Unit and three (3) Bureaus. The Chief is responsible to the City Manager and the City Council of the City of Sioux City. The Chief heads the entire agency. Each Bureau is headed by a Captain who is responsible to the Chief. The Professional Standards Lieutenant (and the Law Enforcement Planner) also report directly to the Chief.



Civilian Staff report to a supervisor (sworn officer or civilian) who oversees that particular section or unit.

ADMINISTRATION

Chief Joseph C. Frisbie

Sioux City Police Administration oversees the entire Department headed by the Chief of Police. The Administration is a center point for the three main bureaus: Uniform Services, Investigative Services, and Support Services. Professional Standards reports directly to the Chief of Police. The Administration also has oversight of the National Training Center (formerly known as the Regional Training Center). The office of Planning and Research is part of the Administration and reports directly to the Chief of Police. The Administration is responsible for the financial operation of the Agency.

Chief Joseph C. Frisbie is chairman of the board of *Starcomm* (radio communications system) and chairman of the Criminal Information Committee which oversees the communications center. He is also chairman of the board of the Tri-State Drug Task force and charter board member of HIDTA.

Professional Standards Section

Recruitment and Extra Mural Services

The Professional Standards Section is the recruiting arm of the Department. It conducts background investigations for prospective officers. The Professional Standards Lieutenant also investigates any claim of misconduct when brought against a current Officer. The Professional Standards Lieutenant is also the Department's

Public Information Officer and the Officer in charge of media relations. This Section is responsible for C.A.L.E.A. reaccreditation. Lt. Marti Reilly oversees Professional Standards.

Department Training

The Training Sergeant attached to the Professional Standards Section reviews all officers' requests for training, arranges for in-house training, searches for special needs training, and coordinates Field Training for new recruits. The Training Sergeant is also in charge of the Citizens Police Academy.

Professional Standards Statistics		
	FY2006	FY2007
Number of Complaints Regarding Officer Conduct	26	14
Complaints Sustained	1	2
Complaints Investigated by Professional Standards	11	05
Complaints Investigated by Shift Commander	15	9
Percent of Complaints Investigated within 30 Days	92%	100%
Percent of False Alarm Charges Processed within 30 Days	87%	100%
Number of Alarm Permits Renewed/Issued	1,550	1,597
Total Number of Hours of Training Completed by Officers	5,314*	11,477
Number of Media Interviews	170	313
Number of Background Investigations	148	101
In House Training: Number of Officers Attending a Training Session	3,785	3,326
Outside Training: Number of Officers Attending a Training Session	214	377
*Skill School canceled for spring 2006.		

Planning and Research

The Law Enforcement Planner compiles and writes the monthly Department Report, coordinates strategic planning initiatives, and has budget preparation duties. The Chief requests research projects of the Planner from time to time. The Planner also writes and manages the Department's grants and surveys community public opinion. The Planner reports directly to the Chief of Police. Planner Rudolph Daniels is a civilian.

During spring 2006, the Planner's office conducted a survey of the citizens of Sioux City about police activities and public perception of the department and its functions. The results were reported to the Commission on the Accreditation of Law Enforcement Agencies and the International City/County Managers Association.

During 2007, the Planner began preparations for the holding of the annual conference of the International Association of Law Enforcement Planners (IALEP) for September, 2008. He attended the said conference in Calgary, Canada this year to receive the guidelines and suggestions.

UNIFORM SERVICES BUREAU

Captain Melvin Williams

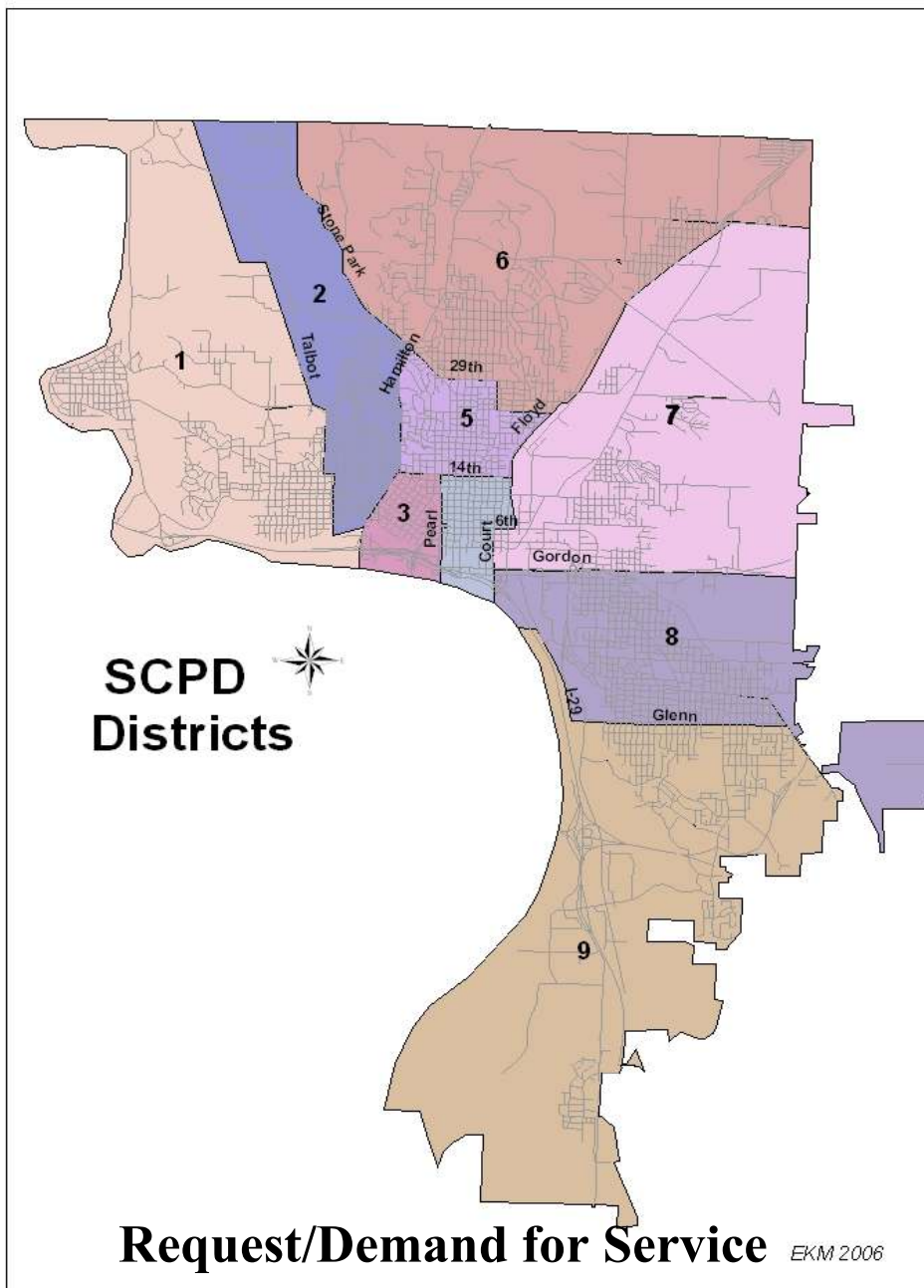
Uniform Services Bureau Officers wear uniforms and are the most visible members to the community. This Bureau also contains the largest number of sworn personnel. Officers in this Bureau perform traffic control, and they are the first responders to criminal incidents. They function chiefly as Patrol Officers, and they are on duty twenty-four (24) hours a day and seven (7) days a week. Uniform Services Bureau duty times are divided into three shifts called *Watches*. Specialty units function on a different schedule.

Patrol Watches

Patrol *Watches* are divided into three time periods: Watch I (6:30 AM to 2:30 PM), Watch II (2:30 PM to 10:30 PM), and Watch III (10:30 PM to 6:30 AM). Officers begin their watch with a Roll Call meeting. They then inspect their patrol vehicles and attend to their assigned districts of the City. Officers enforce traffic regulations, respond to “calls for service” and investigate misdemeanor crimes. They are usually the first at the site of any incident.

The Sioux City Police Department uses the *Beat Management* system for patrol in the Uniform Services Bureau. A sergeant and his or her team are assigned to each of Sioux City’s nine (9) districts. Because of the 24-7 patrol schedule, one such team is considered a *swing team* when the permanent team has a day off. This system helps the Officers familiarize themselves with city streets, occupants of residential/commercial neighborhoods, and general surroundings. It brings about a connection between the Officers and the general public; it helps problem solving, and it efficiently delivers community service.

Map of Sioux City Police Department's 9 Districts



Requests/Demands for service can occur in two ways: Officers can initiate an activity themselves (e.g. traffic stop), or dispatchers can assign a duty (e.g. request through the **911 Operator**).

Call Priorities

A **Communications Operator** usually dispatches officers using a Computer Aided Dispatch System (CAD). (Officers can also be dispatched by the Watch Commander.) This CAD system automatically assigns a call its level of priority. The primary criterion is whether there is “imminent danger” to life or to property. An activity in progress is given a higher priority than a past action. There are three (3) levels of Priority Calls. (The CAD Center, however, divides the calls into seven categories.) There is also a variable depending on the number of calls received at the Communications Center during a given period of time.

According to 5.10.05 of the Policy Directives Manual

All calls for service shall be assigned a priority based upon the urgency of the matter reported. Call shall be categorized and dispatched in the following priorities:

Priority 1—are those calls for service that involve life-threatening situations. This dispatch of officers is urgent. If sufficient manpower is unavailable for response, Communications personnel may call an officer-en-route to, or already on the scene of, a lesser priority call to respond. Examples of Priority 1 calls include: personal injury accidents, life-threatening first aid calls, officers in need of emergency assistance, shootings, stabbings, violent domestic abuse calls, citizen’s reports of an in progress crime against person, pursuits, etc. Officers responding to Priority 1 calls may respond Code 3.

Priority 2—are those calls which may require the element of surprise to apprehend the perpetrator. Examples of Priority 2 calls are: intrusion alarms during normal business closing hours, citizen reports of major felony property crimes in progress, residential alarms, or bank alarms when business is open. Officers may respond Code 2 or Code 3 to Priority 2 Calls.

Priority 3—All other routine calls that are non-emergency.

Officers Response to Dispatched Calls:

- Code 3—involves the use of both overhead lights and siren.
- Code 2—involves the use of overhead lights and vehicle horn in lieu of siren.
- Code 1—involves no use of overhead lights or siren.

Woodbury County Information and Communications runs the CAD System’s **911 Communications**. The Communications Center is a joint-venture of the City of Sioux City and Woodbury County. It is located in the Sioux City Police/Fire Headquarters.

Select Traffic Enforcement Program

A sergeant and several officers form a unit to anticipate and to plan Sioux City traffic needs. This unit is called Selective Traffic Enforcement Program (STEP). These Officers plan for major events which may cause traffic congestion or other such problems. The Tyson Event Center, along with the Orpheum Theater and their major entertainment programs have called upon the STEP Unit to manage a huge increase in downtown Sioux City traffic in recent years. A second shopping area adjacent to Southern Hills Mall has increased demands in the Morningside part of town.

The STEP Unit also escorts house moving as well as dignitaries and political candidates when they visit Sioux City. The Unit accounts for the larger proportion of the number of the Department's traffic citations.

Patrol Statistics		
	FY2006	FY2007
Citations	12,917	12,359
Traffic Stops	23,621	23,135
Accidents	2,937	3,092
OWI	643	721
Fatalities	4	5
Abandoned Vehicles	2,764	1,972

Community Team Policing

By FY2005, Community Team Policing had become an immense success for the Sioux City Police Department. Developed by Chief Joseph C. Frisbie, the strategy is unique to the Department. Rather than just responding to individual situations

per se, officers from all three (3) Watches form teams for each of the nine (9) city districts. They meet once a month to share their recognition of problems in each particular district. They identify potential problems and the possible locations of wanted individuals.

Starting in winter 2006, sergeants report to the Command Staff about activities in their district. Three (3) sergeants report about their respective districts at a meeting at least three times per year. The Crime Analyst Dr. Herb Kuehne attends those meetings to amplify the sergeants' statements with statistics gathered from various sources. This "report-out system" permits the Command Staff to have first-hand knowledge of various trends throughout the community and provide input and evaluation of the program.

A Town Hall meeting is held by officers in each district once a year. (These meetings are open to the public, and any citizen from any part of Sioux City may attend any meeting.) Through discussion/facilitation procedure, citizens point out activities and problems that are happening in their neighborhoods. At the end of this process, there is a consensus among citizens and officers as to the more important issues. Community Team Policing provides officers a better understanding of the problems of the district and of Sioux City as a whole.



Citizens discuss issues with officers at a Town Hall Meeting.

Specialty Units

The Uniform Services Bureau has four (4) units that specialize in different functions. These units focus on impaired driving, drug arrests, emergency response, and the K-9 or dog unit.

Alcohol Safety Action Program

The Alcohol Safety Action Program (ASAP) consists of a sergeant and group of Officers who target alcohol and drug-impaired drivers. They receive grants from the state to carry out their work—particularly overtime funding. In 2005, Officer Tom Gill received the Kipp Hayward Award from the State of Iowa for processing over 600 impaired drivers.

During FY 2007, Sgt. Patrick Breyfogle and Sgt. Chris Groves headed the ASAP Unit respectively.

Department's OWI Statistics		
	2006	2007
Number of OWI Arrests	643	721
State Grant Reimbursement Funds	\$34,000	\$24,500



The ASAP Team record a TV-Public Service Announcement with KTIV-TV production staff.

K-9 Unit

The Sioux City Police Department operates a dog or K-9 unit. The dogs are used primarily to locate drugs as a “probable cause” to search a premises or vehicle. Sgt. John Kayl led the unit with Officers Gorter, Van Roekel, Little and Nice. (Officer Nice gained certification for Patrol Dog Handling and narcotics detection in July, 2006. Officers train four (4) hours per week.

The dogs' assistances led to 43 arrests (15 felonies and 12 misdemeanors) and they served as a physical or potential deterrent in 19 arrests. They also did 19 school demonstrations.

K-9 Statistics		
	2006	2007
Building Searches (for Alarms)	134	176
Narcotic Searches of Vehicles/Buildings	156	233
Drugs Seized (FY2006)		
Methamphetamine	9 grams	
Marijuana	9,514 grams	
Cocaine	.08 grams	

S.W.A.T. and Negotiations

The Special Weapons and Tactics Team changed its name to S.W.A.T. to conform with the NIMS (National Incident Management System). It consists of twelve (12) Officers under a Lieutenant to respond to situations that require negotiation and/or forced entry. A Negotiation Commander works with a Sergeant Team Leader and four (4) officers. Lt. Marti Reilly leads the S.W.A.T team, and Lt. Lisa Claeys lead the negotiating team.

The S.W.A.T. team has two (2) eight-hour training days a month in addition to the regularly required police training. Two (2) officers are trained rifle marksmen. The S.W.A.T. Officers are also sent to advance training whenever possible.

Street Level Drug Unit

The Street Level Drug Unit consists of a sergeant and several officers who investigate and apprehend criminals who use and/or deal with drugs on a lesser basis than those investigated by the Tri-State Drug Task Force. Given some circumstances they turn their findings over to the Task Force. The Street Level Drug Unit was the result of Strategic Planning discussions.

Bagpipers

Barely a year old, the Sioux City Police Department's bagpipe unit has become regionally known. Sgt. Mike Manthorne, and Officer Mark Pennings are the two-officer unit.

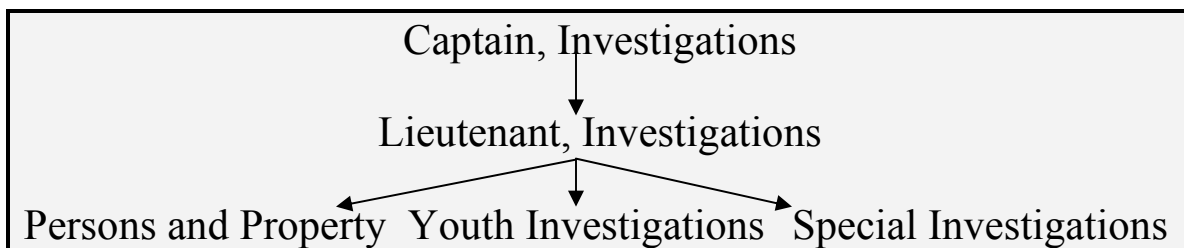
New Patrol Car Cameras

During 2006, the Department learned that its tape-based patrol car camera system was not longer in warranty, and repair costs were becoming too expensive. The Department formed a committee to look into the possibility of purchasing a new, digital system. The committee chose the *VisionHawk* camera system and began to prepare for installation.

Investigative Services Bureau

Captain Peter Groetken

The Investigative Services Bureau searches into serious person and property crimes. It also contains units to investigate narcotics, youth investigations, and vice crimes. The School Resource Officer Program resides in the Investigative Services Bureau. Some officers are assigned to the Tri-State Drug Task Force.



General Investigations Section

Lieutenant Lisa Claeys directed the General Investigations until spring 2006. She was then succeeded by Lt. Michael Lefler. This group of Officers is in charge of *Crimes Against Persons* and *Property*. *Crimes Against Persons* investigates such crimes as homicides, assaults, and sex and child abuses. This unit is under the direction of Sgt. Rex Mueller. The *Crimes Against Property* unit investigates such crimes as burglary, theft, and criminal mischief. Under the leadership of Sergeant Scott Hatting, the officers investigate both real and personal property crimes.

Youth Investigations

The Youth Investigations Unit looks into juvenile-related complaints and reported missing juveniles. Under the direction of Sergeant Dan Fraley, the unit has six (6) School Resource Officers. The two Officers in the Middle Schools were made available through a Community Oriented Policing federal grant. These

Officers are assigned to the following schools: West Middle, West High, East Middle, East High, and North Middle and North High. When school is not in session over the summer months, these Officers take on other duties—mostly uniform patrol.

Special Investigations

Special Investigations Officers are responsible to oversee liquor and tobacco sales. They also investigate gambling, prostitution, and permit violations. There is also a Vice Unit in the Investigations Bureau.

Crime Prevention

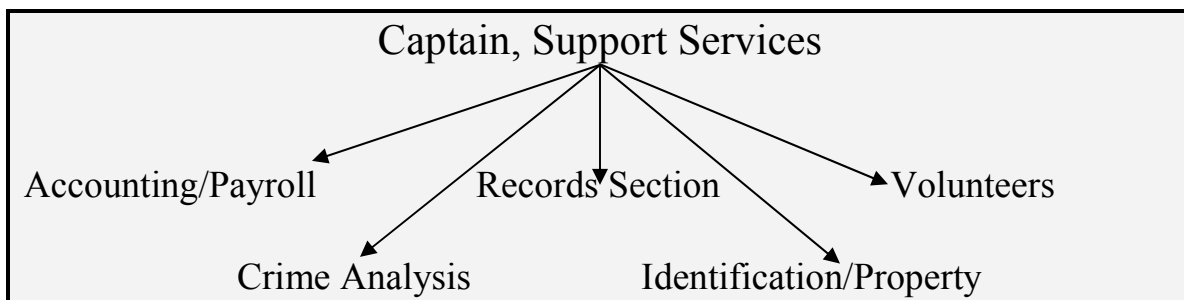
The position of Crime Prevention Officer was moved from Professional Standards to the Investigations Bureau.

Investigative Services Bureau Statistics		
	2006	2007
Average case load per officer	15.0	13.5
Percentage of Crimes Against Persons Cleared	63%	64%
Percentage of Crimes Against Property Cleared	18%	20%
Arrests for UCR Part I Violent Crimes		
Adults	141	129
Juveniles	29	45.6
Arrests for UCR Part I Property Crimes		
Adults	352	430
Juveniles	408	474
Arrests for UCR Part II Drug Offenses		
Adults	659	631
Juveniles	161	148
Number of Tobacco Checks	186	176
Number of Alcohol Checks	126	251

Support Services Bureau

Captain Douglas Young

With the exceptions of Captain Young and Lt. McCann (after February, 2007), civilians work in Support Services. Support Services personnel retrieve, analyze, interpret, maintain, and disseminate information for the most part. Personnel in the Records Section and Identification Section record, analyze and preserve crime scene evidence.



Accounting group administers payroll, orders and receives supplies, processes medical and pension bills, and keeps records for federal and state government including OSHA logs. Accounting Clerk Lori Newell keeps grant accounts and payroll, and Clerk Pam Walsh makes travel arrangements and reimbursements.

Crime Analysis

Crime Analyst Herb Kuehne, Ph.D. and Crime Analyst Tech Ms Eileen McCormick keep account of and analyze the crime patterns of Sioux City. Along with keeping crime statistics, they prepare maps and determine crime trends. They provide the police officers with needed information as well as furnish statistics to outside groups and individuals upon request. Dr. Kuehne and Ms McCormick do informational presentations at district Town Hall Meetings for Community Team Policing.

During this year Dr. Kuehne served as President of the Iowa Geographical Information Council. Overall, Crime Analysis has strengthened its techniques for obtaining consistently reliable data from the HTE software of the Records Management System.

Identification and Property Section

Identification Technicians process crime scenes twenty-four hours a day and seven (7) days a week. They are expert photographers and are trained in marijuana analysis. Staff members are Supervisor Rod Clay, Zac Chwirka, and Sheila Rogeness, are Senior Identification Technicians. Ms Rogeness resigned in March, 2007. Carissa Roach was hired in 2006 as an Identification Technician. Ms Sandy Langseth registers crime evidence, and she was in charge of the police property system and property disposal. She retired in January, 2007. Ms Langseth was replaced by Jeff Paulsen who had retired as a Police Sergeant from the Department.

Under the auspices of the Identification Section, the *Volunteers in Police Service* is a separate organization that registers bicycles. They also help maintain the bicycle storage facility on the north side of the Police/Fire Headquarters building and assist in the distribution of unclaimed bicycles to local charitable organizations. (See Volunteers In Police Service section.)

Records Section

The Records Section is the crime data and reports repository for the Sioux City Police Department. In short, it is the “memory” of all reported crimes and criminal activity of the City. The Section provides information to criminal justice agencies and authorized, general public.

The Records Section is open twenty-four hours a day and seven (7) days a week—including all holidays. The staff consists of nine (9) full-time and one (1) part-time records technicians and one (1) records clerk. Ms Ellen De Jager is Supervisor, and Ms Sally Uhl is the night-shift Supervisor. Ms De Jager retired in early

2007. She was replaced with Lt. Patrick McCann in February, 2007.

Records Section personnel enter police reports, arrest histories, abandoned vehicle information, equipment warrants, and protective orders into the Department's data base. Technicians also take accident reports and certain incident reports as well as serve as receptionists for visitors. Personnel process fingerprints for the Woodbury County Jail and the Iowa Department of Criminal Investigation. They provide shift-report information for officers and prepare press logs for the media from time-to-time.



Retiring Records Section Supervisor Ellen de Jaeger and new Supervisor Lt. Patrick McCann.

Records Section Statistics		
	FY2006	FY2007
Number of Incident Reports sold for a fee:		
Accidents and Criminal Histories	3,641	3,175
Processed Impounded Vehicles	693	692
Printed Police Reports and Criminal Histories For External Agencies	6,486	5,184
Total Number of Reports Entered	43,640	42,640
Fingerprints Processed	3,011	NA

VOLUNTEERS IN POLICE SERVICE



Volunteers In Police Service (formerly known as Volunteers in Policing) is the citizen/community arm of the Sioux City Police Department. It consists of one (1) staff coordinator, Ms Rita Donnelly, and over 120 non-compensated citizens who do various kinds of work for the Department.

In FY2005, ten (10) Volunteers began to issue citations to those who parked in handicapped designated places without the proper licensure. This program continued into FY2007 with great success as the Handicapped Parking Patrol wrote 244 tickets at a value of \$100 each. Thirty-Eight (38) volunteers completed training to become volunteers for the Community Emergency Response Team (CERT).

The Volunteer bicycle corps, known as *Trailblazers*, assisted again with the (fourth) annual Lewis and Clark Marathon and the Big Parade. They also started patrolling the Perry Creek Trail. The Volunteers Organizations Active in Disasters (VOAD) focused on outreach efforts to local churches and made preparations for an Emergency Preparedness Display. The *Blue Angels* program consists of volunteers who visit the elderly to help them overcome loneliness and teach them about home safety and crime prevention.

Volunteers perform a number of other functions. They help maintain bicycle lost and found storage, they do radar checks at high traffic areas, and they enter data for various Police Department sections and units.

Each year the Volunteers are recognized at a banquet held during the spring. This year the banquet was held at the Scottish Rite building with a Scottish theme. The Chief and other Officers attended the banquet to express their appreciation for the work accomplished by the Volunteers In Police Service.

VOLUNTEERS IN POLICE SERVICE STATISTICS		
	FY2006	FY2007
Hours Worked on Department Projects	11,952	10,926
Hours as Representatives of the SCPD	10,104	9,348
Hours Patrolling Trails	564	720
Blue Angel Program (Hours Volunteered)	NA	7,116
Total Worth of Volunteer Hours Worked	\$175,882.00	\$162,486.03

National Law Enforcement Training Center

The Sioux City Police Department established a Regional Law Enforcement Training Center. By 2005, it had gained notoriety throughout the country, and it is now known as the National Training Center. Its mission is to provide training for law enforcement officers to eradicate methamphetamine and other illegal drugs. Along with this specific training, the Center's other goal is to create a network for law enforcement agencies. Some of the courses offered are undercover Drug Enforcement, Street Survival Skills, Interrogation Techniques, and Clandestine Laboratory Enforcement.

Federal funding for the National Training Center has been severely cut during FY2005 and in succeeding years. During FY2006 and 2007, the National Training Center continued

programs at a reduced rate considering the smaller allotment from Congress. It requested resumption of prior funding and made every effort to secure those funds through our Senators and Congressman with limited success. The viability of the National Training Center is continually in question.

Animal Control

The City of Sioux City awarded the contract for animal control services to Hannah, Inc. The Support Services Captain is responsible for ensuring that the contractor meets the required conditions of the agreement. The Support Services Captain also functions as a hearing officer on disputes which involve vicious and high risk animals.

Animal Control Statistics		
	FY2006	FY2007
Calls for Service	2,632	3,808
Complaints	2,068	3,090
Hours of Patrol	3,584	5,538
Miles Driven	43,185	20,870
Citations Issued	41	63
Warnings Issues	269	416
Bite Reports	22	15
Dead Animals	273	363
Animals Euthanized	1,979	1,360

PERFORMANCE MEASURES

Service Demand Indicators

		FY2006	FY2007
Calls for Service Resulting in Complaints:			
(Totals)	Dispatched	35,891	35,751
(Totals)	Self-Initiated	13,037	13,800

Most Frequent Calls for Service

(Totals)	Disturbances	3,729	4,171
	Property Damage/Accidents	2,395	2,296
	Abandoned Vehicles	3,744	2,901
	Commercial Alarms	1,163	995
	Parking Problems	1,740	1,588

Effectiveness Indicators

Average Patrol Response Times*	(Hours)/Minutes/Seconds	
	FY2006	FY2007
Priority I	5:39	5:32
Priority II	10:29	9:29
Priority III	23:22	20:34
Priority IV	(1):31:31	(1)27:23
Priority V	37:29	32:28
Priority VI	10:19	22:24
Priority VII	27:31	22:33
Abandoned Vehicles**	39:23	(32)30:2423

*From time of arrival of call in Communications Center until arrival at the scene.

** Includes holds over weekends, holidays and vacation time.

	FY2006	FY2007
Criminalistics:		
Response Rate within 30 minutes for on-duty staff or 60 minutes for off duty staff:	100%	100%
Success Rate on Property Management Audits:	100%	100%
Officer Conduct/Training:		
Number of Complaints Regarding Officer Conduct	11	11
Accreditation Standards Reviewed	403	415
Records Section:		
Error Rate for Entry of Incident Reports	7.67%	7.7%
Error Rate for Data Entry by Records Techs	7.10%	4.6%
Investigations: (Averages per month)		
Case Load Per General Investigator—		
Crimes Against Persons Unit	17.5	13.5
Crimes Against Property Unit	15.4	13.3
Clearance Rate for Part I Crimes Reported to Investigators--		
Property Crimes	25.3%	20.0%
Violent Crimes	67.25%	64.0%
Amounts of Drugs Seized:		
Methamphetamine	12,806.7g	20,235.5g
Cocaine	646.5g	162.7
Crack (Cocaine)	788.3g	767.1g
Marijuana	188,505.2g	129,022.7g
Marijuana (plants)	0	3,783
MDMA/Ecstasy	766.3g	0
Heroin	0	0

Other Drugs (grams)	6,760.5g	3,668.6g
Other Drugs (units)	0u	0u

Number of Student Days at Training

Center:	2,437*	3,355*
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(*Lower numbers from previous years due to decrease of federal funding)

Average Number of Volunteer Hours Spent per Month

In Service to the PD	11,943	16,063.
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Operational Priorities

	FY2006	FY2007
Officer Initiated Traffic Stops	23,021	37,996
Traffic Citations Issued	13,117	13,190
Injury Accidents as a Proportion of All Accidents:	110	191
Number of Adult Arrests Charges Filed:	2,865	5,745
Number of Juvenile Arrest Charges Filed:	1,732	1,826
Permit Compliance:		
Tobacco--	97%	89%
Alcohol--	89%	92%
Litter Citations:	15	5

Efficiency/Productivity Indicators

(Averages per Month)

	FY2006	FY2007
Cost per Volunteer Hour:	\$3.79	\$3.96
Cost per FTE Generated From Volunteer Program	\$646	\$687

Value of Volunteer Service Contributed:	\$14,652	\$13,255
Cost per Identification Bureau Request Filled:	\$103.00	\$102.92
Cost per Property Item Entered Into Evidence:	\$19.00	\$193.48
Cost per Error-Free Incident Report Filed:	\$2.80	\$2.61
Number of Incident Reports Entered Per Hour by Employee:	3.125	3.06
Average Cost per Officer Dispatched:	\$71.50	\$82.81
Unit Cost Per-Cent of Customer Satisfaction for Crime Analysis:	\$7814	\$80.17

Outcome Indicators

Crime Rate (Number of Part I Crimes per 1,000 Population, Sioux City Estimate, 85,000):

FY2006= 4.028 FY2007= 3.3191

According to a citizen survey conducted in April, 2006:

80% of Citizens feel safe or reasonably safe walking alone in their neighborhoods, in general.

10% of respondents indicated being a victim of crime in 3 months prior to survey.

61% of admitted victims claim that they reported the crime to police.

70% of respondents who had contact with the police during the past 12 months rated that quality of contact as good or excellent.

81% of respondents judged the overall performance of the agency (based on experience and perception) as good or excellent.

80% of respondents rated officers' attitudes and behavior toward citizens as good or excellent.

PERSONNEL

Administration

Police Chief Joseph C. Frisbie

Captains

Pete Groetken

Melvin Williams

Douglas Young

Lieutenants

Lisa Claeys

John Horton

Mark Kirkpatrick

Mick Lefler

Patrick McCann

Marti Reilly

Sergeants

David Bishop
 Patrick Breyfogle
 James Conley
 James Cunningham
 William Enockson
 Daniel Fraley
 Michael Hamm
 Scott Hatting
 Ronald Heimgartner
 Kevin Heineman

John Kayl
 Judy Kellen
 Michael Manthorne
 Phillip McBride
 Michael McCormick
 William Melville
 Rex Mueller
 Michael R. Post
 Mark Skaff
 Anthony Sunclades

Officers

Larry Albrecht
 Anthony Albright
 Jason Allen
 Ryan Bertrand
 Edward Bock
 Bradley Bollinger
 Karl Bonowski
 Jason Braunschweig
 Keith Burns
 Roland Cassens, Jr.
 James Clark
 Brian Clausen
 William Dalke
 Ryan Denny
 Marie Divis
 Martin Divis
 Robert Doenhoefer
 Bradley Downing

Bradley Echter
 Wendy Erickson
 Todd Ferry
 Jeffrey Finken
 John Fitch
 Heather Fleckenstein
 Jason Fleckenstein
 Kraig Fulton
 Bobby Geisenger
 Thomas Gill
 Daniel Gillon
 Bradley Gorter
 Charlotte Gorter
 Kara Hansen
 Robert Hansen
 Troy Hansen
 Tyler Hartwell
 Marc Hein

Bruce Hokel
 Mary Holzwarth
 Jacob Hoogendyk
 Mark Huberty
 Daniel Hutton
 Larry Iddings
 Terry Ivener
 Robert Johnson, Jr.
 Dudley Joines
 Rick Kinneman
 David Klocke
 Michael Koehler
 Angela Kolker
 David Kolker
 Zachary Lewis
 Richard Little
 Donette Mahnke
 Jamie Mattas
 Jeremy McClure
 David Mentzer
 Donald Miller
 Ryan Moritz
 William Nice
 Bryan Noll
 Jacob Noltze
 Mark Pennings
 Steven Polak

Carl Rager
 Greg Rose
 James Ruhland
 Salvador Sanchez
 John Sanders
 Todd Sassman
 Chad Sheehan
 Richard Shuck
 Michael Simons
 Michael Simoni
 Gordon Skinner
 Robert Sorensen
 Chad Stroman
 Kelcey Stubbe
 Randy Suggitt
 Steven Ten Napel
 Eddie Thiphasouk
 Patrick Tisher
 Josh Tyler
 Michael Van Beest
 Lori Van Roekel
 Dane Wagner
 Kenneth Welch, Jr.
 Nathan West
 Jason Williams
 Michael Wingert

Civilian Staff

Reveca Avory
 Lana Becker
 Nancy Bishop

Records Technician
 Records Technician
 Admin. Secretary, Investigations

Rebecca Blum	Admin. Secretary, Tri-State Drug Task Force
Gerri Breyfogle	Records Technician
Cathy Brienzo	Records Technician
Zac Chwirka	Senior Identification Technician
Rodney Clay	Supervisor, Identification Section
Lisa Cote	Records Technician
Rudolph Daniels, Ph.D.	Law Enforcement Planner
Ellen De Jager (Retired)	Supervisor, Records Section
Rita Donnelly	Coordinator, Volunteers in Police Service
Connie Haggin	Records Technician
Debra Heck	Records Technician
Herb Kuehne, Ph.D.	Law Enforcement Crime Analyst
Phyllis Kurzak	Administrative Assistant
Marlene Larson	Records Technician
Eileen McCormick	Crime Analyst Technician
Lori Newell	Accounting Clerk
John Obermeyer	Communications Technician
Beth Orr	Administrative Secretary, Professional Standards
Carissa Roach	Identification Technician
Rori Shoulders-Gomez	Records Technician
Sally Uhl	Night Supervisor, Records Section
Pam Walsh	Clerk
Rick Tedrow (Retired)	Records Clerk
Gary Steemken	Custodian I

WCICC/Communications Center

The Communications Center is a joint City-County operations governed by the *911 Board*.

Karen Baker
Candace Beaver

Diane Bumsted
Shannon Collison

Jennifer Copeland
Travis Cripplerley
Wendi Hess
Erin James
Nicolle Juarez
Louise Keleher
Susan Keller
Blake Laddusaw
Lori Larkin
Julie Lines
Kevin Maloney

Tricia Mills
Sheila Rager
Lisa Renze
Robin Schmidt
Glen Sedivy (Director)
Michelle Skaff
Jeanne Swanson
Shari Tadlock
Lynette Tiede-Beals
Melissa Uhl
Staci Uhl

Sgt. Rex Mueller designed the new badge featured on this report cover for the 150th anniversary of the Sioux City Police Department. At Chief Frisbie's request, the badge incorporates the designs of the earliest known badge with other departmental historical elements. The design is unique to the SCPD and is copyrighted. The new badge was first worn by officers just prior to the anniversary date. The Department plans to place the design on squad cars in the near future.