

Message from our online utility bill pay software (Click2Gov) support company, Superior:

On **June 17, 2018**, Superior will be disabling the support of end-of-life TLS cipher suites to include TLS Protocol versions 1.0 and 1.1. While we expect this change to have minimal impact, there is a possibility this change would affect **access to Click2Gov services for your citizens/residents** who are still running older web browsers.

Supported Web Browsers for TLS 1.2 Support for TLS 1.2 protocols are available for the following browsers:

- Google Chrome > v.30
- Mozilla Firefox > v.27 Microsoft
- Internet Explorer > v10 (2013)
- Microsoft Edge (all versions)
- Apple Safari > v.7

Both you and your residents will also need to ensure TLS 1.2 is enabled.

To check the Microsoft Internet Explorer browser, you can perform the following steps:

1. Open Internet Explorer
2. From the menu bar, click Tools > Internet Options > Advanced tab
3. Scroll down to Security category, manually check the option box for Use TLS 1.2

Thank you,

Superion Support